

Staff

Daniel Putman
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Timeline

9-10am ET | 3-4pm WAT

Date

March 30, 2022

Webinar | Monitoring Consumer Protection Risks in the Digital Age

Financial service providers and government regulators have a unique opportunity to monitor consumer protection risks like multiple borrowing and late repayment: these institutions have access to rich data on consumers' financial records. But how can we go from collecting data to actually protecting consumers?

In this webinar, Daniel Putman (IPA) introduced a practical toolkit for using this data for digital credit market monitoring. Drawing on examples from a collaboration with the Competition Authority of Kenya, the toolkit covers the nuts and bolts of leveraging this data—from requesting data to analysis and interpretation of outcomes. He was joined during the webinar by Kevin Mutiso (Digital Lenders Association of Kenya) and Christine Hougaard (Cenfri) to discuss how new market monitoring tools can have a real impact on consumers' financial health.

Speakers

- **Daniel Putman**, *Post-doctoral Fellow, Consumer Protection Research Initiative, IPA*
- **Kevin Mutiso**, *Chairman of Board, Digital Lenders Association of Kenya*
- **Christine Hougaard**, *Technical Director, Cenfri*
- **Paul Adams**, *Behavioral Economist, Independent*

City

Webinar

Country

United States